

# Ontime

## Ontime Fleet Assistance

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## Ontime Rescue & Recovery

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let'sget**moving**



[www.ontime-recovery.com](http://www.ontime-recovery.com)



Certificate No. 1060



Certificate No. E00136

## let'sgetmoving

### Ontime Rescue & Recovery

Ontime Rescue & Recovery is the UK's largest independent rescue and recovery company. It provides unrivalled coverage of the South-East of England (including the M25) through a 250-strong fleet of Ontime branded vehicles. Full nationwide support is afforded by a unique network of quality recovery operators, courtesy of the sister division, Ontime Fleet Assistance.

Ontime has 50 years' experience of catering for both car and commercial vehicle breakdowns. It employs 360 people in 18 locations and is a division of Ontime Specialist Automotive Services.

Ontime has invested heavily in communications technology. Each vehicle is equipped with a location system from which information is displayed on plasma screens within the operations centres, alongside data from the company's bespoke job processing and despatch software.

## let'smanageit

### Ontime Fleet Assistance

This area of the company provides a fully managed nationwide breakdown service for cars and commercial vehicles around the clock, via one telephone number. Jobs are electronically communicated to the nearest Ontime location or agent within seconds. Clients are provided with bespoke reporting, including predetermined KPIs.

### Car Roadside Assistance & Recovery

Ontime's car roadside and recovery services are used by a wide variety of clients from major motoring organisations such as the AA, RAC and Green Flag to leading vehicle dealer groups. The vehicles are also operated in close partnership with the Police. This work includes motorway clearance, recovery of damaged vehicles and the provision of vehicle forensic investigation facilities and secure vehicle storage. The large fleet includes spectacle lifts for short journeys and transporter vehicles for longer ones.

### Commercial Vehicle Roadside Assistance & Recovery

The commercial department's extensive line-up of vehicles includes: light and heavy recovery units; low loaders; RTA units and commercial service vans. This comprehensive fleet gives Ontime the resource to provide roadside assistance or to rescue any size of commercial vehicle anywhere in Britain or mainland Europe.

## let'stransplantit

### Ontime Transplant

Ontime Transplant specialises in the general haulage of plant and machinery across the UK. This division's vehicles comprise specialist low loaders and flat beds, all of which are equipped with heavy cranes.

## The fleet

### Including:

- Commercial service vans to effect repairs at the roadside
- Half-lift vehicles for roadside assistance and/or recovery
- 7.5-17 tonne GVW transporters, complete with ultra low loading angles
- Specialist RTA units
- Specialist commercial vehicle recovery units with underlift equipment
- Low loader recovery trailers
- Air cushion equipment for recovery of road tankers and soft-sided vehicles
- 60 tonne cranes for major road traffic incidents
- Transporters for the collection and delivery of plant

## The clients

### Including:

- AA
- Brittania Rescue
- Bus companies
- Car and truck dealerships
- Green Flag/Direct Line
- Police authorities
- RAC

## The coverage

### Including:

- UK
- Europe

